

LARGE HEALTHCARE CHAIN MOVES THEIR CRITICAL WORKLOADS ON MICROSOFT AZURE



Success Story

Industry:
Healthcare

Offering:
Microsoft Azure

Company profile

The customer is a leading, pan Asia-Pacific, integrated healthcare delivery provider. The healthcare verticals of the customer span diagnostics, primary care, day-care specialty and hospitals, with an asset base in 5 countries, many of which represent the fastest-growing healthcare delivery markets in the world.

IT Landscape

Workloads:

- Oracle E-Business Suite for:
 - SCM, Finance and HR
 - Testing and Development
- Windows Active Directory
- Active Directory Federation Service
 - Office 365 and Blackberry servers
- Anti-Virus Management
- Ticketing

Key Business Challenges

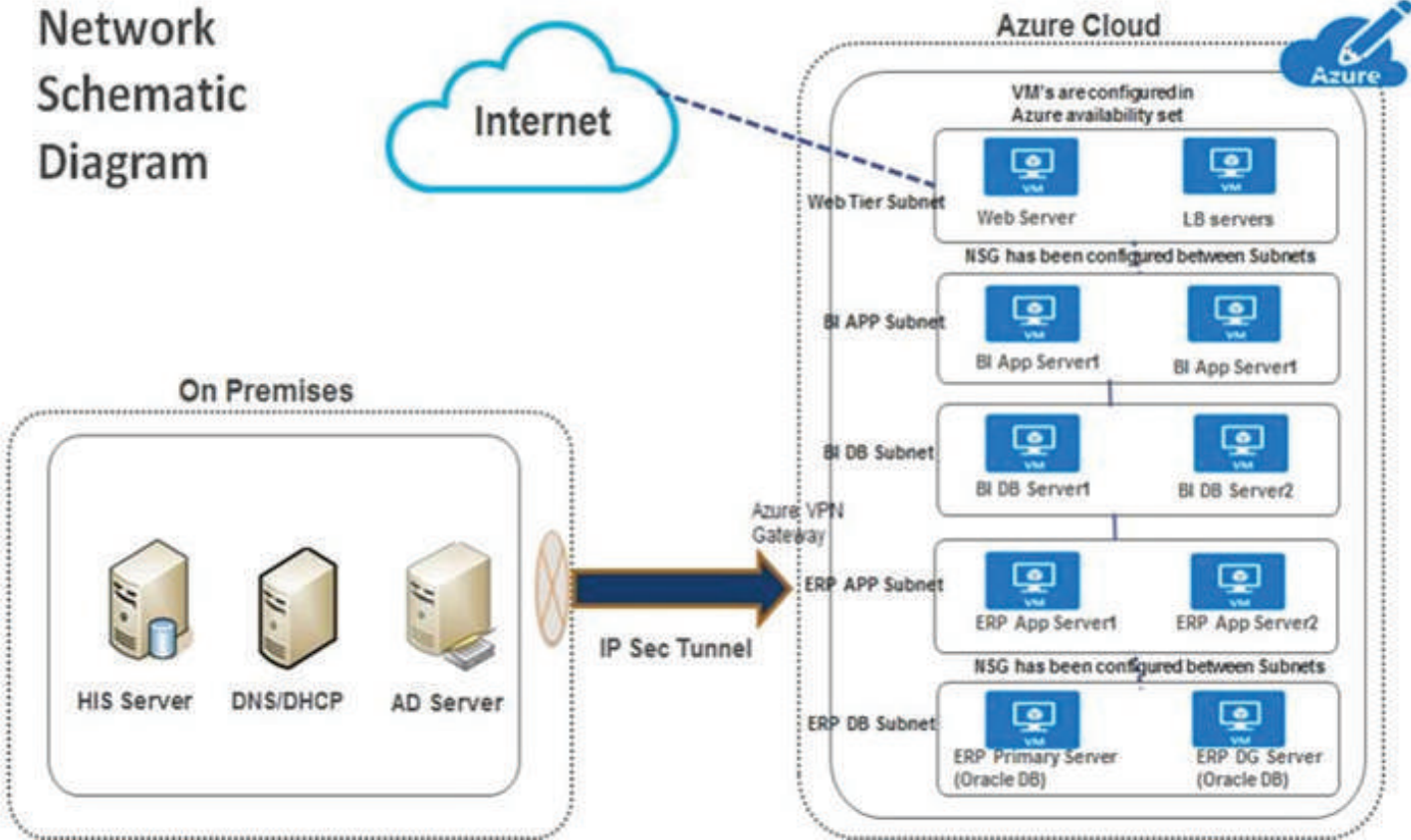
- Decentralized ERP Data
- To manage operation & management of IT infrastructure.
- To achieve better uptimes to the business and faster turn-around time
- To ensure Centralized Control & Management of IT Infrastructure

Solution

- Our solution was primarily around technology practices as mentioned below:
 - Azure for VM Server Management
 - Azure for STORAGE
 - O365 Management
 - MS SQL (On Demand)
- Azure Cloud Management - Structured the Cloud Management and Storage on Azure through Progressive's Cloud Managed Service.
- Streamlined operational aspects of IT through innovative ITSM model.
- Transparent Data

Solution Architecture

Network Schematic Diagram



Benefits

- Improved Availability of IT Servers
- Availability increased from 95% to 99.9% and became predictable.
- Extensive data collection and server reporting capabilities provided visibility into all aspects of datacenter operations.
- Enabled quick detection of issues, detailed viewing of resource usage trends over time, and monitoring of application & system availability stats and metrics.
- Optimization and Cost Reduction:
 - Total Savings of \$ 72000 per year
 - Efficient use of resources by projecting production needs, achieving financial targets, operational efficiency & logistical advantage in the complete business scenario.
 - A mapping of business objectives into quantifiable Information Technology (IT) resources.



About Progressive Infotech

Trusted IT partner since 1998, Progressive Infotech provides comprehensive suite of transformation and support services. The offerings span across cloud, digital and support operations, delivered through a matured and scalable service delivery model. In every client engagement, Progressive ensures clients realize higher ROI, stretch the intrinsic value of existing IT investments and are better prepared for emergent market changes.

Progressive Infotech is consistently featured as a “mature vendor for IT Outsourcing” in the Gartner hype cycle report for ICT in India for last few years.

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